

Company Information

Chora S.r.l.

Via Boschetti, 6

20121 Milan, Italy

VAT number: 00088630512

Fiscal Code and number of registration in the Milan Monza Lodi Register of Companies at: 00088630512

Share capital: Euro 44,200.00 fully paid-up

PEC: chora.srl@pec.it

(hereinafter the "Company")

TERMS AND CONDITIONS OF USE

Welcome to the website of www.palazzodellepietre.com (hereinafter the "Website").

EVERY USER IS READY TO READ THE FOLLOWING CONDITIONS CAREFULLY BEFORE CONSULTING OR USING THE WEBSITE.

Use of the Website is subject to the following general terms and conditions of use (hereinafter "General Terms and Conditions"). Access to this Website implies the unconditional acceptance of the following General Terms and Conditions, and their obligation.

If the user does not accept all the General Terms and Conditions, he is requested to immediately leave the Website. The Company reserves the right, at its sole discretion, at any time and without notice, to change the Terms and Conditions of Use of the Website.

The use of the Website subsequent to the execution of such modifications involves the acceptance of the Terms and Conditions of Use in their modified version.

1. Use of online booking services

These General Terms and Conditions govern the terms of online booking services on the website www.palazzodellepietre.com finalized to the booking of an apartment at Palazzo delle Pietre (hereinafter "Palazzo"), Rome.

The use of the aforementioned services, assumes full and unreserved acceptance and the validity of each and every one of these Terms and General Conditions will be deemed automatically applicable by and between the Company and the guest of the Palazzo.

a. Booking procedure and confirmation.

Once the online booking procedure is completed and, therefore, after selecting the period of stay and the type of apartment, the guest of the Palazzo will be asked to indicate the means of payment as guarantee, for the amount equal to the product/service required (VAT and taxes included).

The reservation is confirmed and guaranteed by credit card or by Paypal. The charge will be processed through third party websites of banking institutions and companies that provide payment services.

Once the booking has been charged, the user will receive an e-mail confirming his reservation.

The e-mail will also be valid also as proof of your booking.

b. Cancellation Policy

Cancellation for an Apartment reservation must be received within the cancellation policy indicated on the reservation. If cancellation of a guaranteed reservation is not received by the required date, a charge will apply. For details of cancellation policies, please check at time of booking

c. Prices

The valid prices are those specified in writing in the booking confirmation and for the period indicated in each booking request. In case of justifiable reasons, Chora reserves the right to change these rates without notice.

The reservation fees are specified during the booking process. The rates will be subject to VAT and sales taxes, as well as any other applicable local taxes according to the applicable regional or communal regulations.

2. Intellectual Property rights

The user acknowledges and agrees that the Website and all the contents therein included, but not limited to, all texts, information, data, images, distinctive signs, icons, photographs, illustrations, multimedia contents (graphics, audio and video) , graphs, indexes, reports, software, HTML codes and screens included therein and other similar contents (collectively hereinafter the "Content"), are the property of or are concession to the Company and are subject to the protections provided by the international laws on intellectual property including , but not limited to, rights regarding patents, copyrights, trade secrets, trade names, trademarks, service marks, moral rights, know-how and any other similar right recognized by laws or international conventions in any country or jurisdiction in the world. The user can, in accordance with these General Terms and Conditions, except as otherwise indicated on the Website, access, download, copy, store in memory, manipulate, reformat, print or display any Content for which he has obtained authorized access, exclusively for your personal, non-commercial use. You may not reproduce, download, copy, store in memory, manipulate, reformat, print, display, publish, transmit, distribute the Content or create a work deriving from the Content of the Site or its use for purposes other than personal and non-commercial use, and therefore not offer for sale or otherwise make any other use of the Site or the Content included therein.

In any case of use of the Website, whether permitted or not, no right, title and / or interest arising from or pertaining to the Content, material or software of the Website is intended to be transferred to the user or acquired by the same. You agree to comply with all notices regarding copyright or trademarks and other notifications included on the Website and in the Content. All rights are reserved in all countries of the world.

3. Disclaimer

The Website and its Content are offered to the user exclusively in the state in which they are found and according to availability, without guarantees of any kind, neither explicit nor implicit. No attestation of facts or warranty can be derived from written information provided via the Website or in relation to its Content, including, without limitation, warranties of title or safety from malicious programs (such as viruses, worms or Trojan horses)) or implied warranties for a particular purpose. The Company expressly disclaims any attestation of facts and guarantee.

In no case the Company will be held liable (in any capacity, whether contractual or non-contractual) for any direct, indirect, incidental, accessory or other damage to assets or non-assets (including, by way of example, damage for loss of profit or income, loss of data or programming, even if the possibility has been reported to the Company that such damages may occur) arising from:

- a. use of the Website by the user, including, but not limited to, any loss or damage caused and depended on any delay, inaccuracy, error or omission relating to any information obtained from or through the Website;
- b. any transaction made through the or from the Website;
- c. impossibility of the user to use the Website for any reason, including, but not limited to, communication error or any other failure to transmit or deliver any information obtained from or through the Website;
- d. cancellation, rectification, destruction, damage, loss or failure to store any information relating to or transmitted on the Website;
- e. use of any product or service obtained from or through the Website;
- f. unauthorized access to the Website and unauthorized alteration of transmissions or data;
- g. statements or conduct of third parties on the Website, or
- h. any other matter connected to the Website.

By using the Website, therefore, the user undertakes to bear all the risks associated with such use, relieving the Company of any damage deriving from or caused by the use of this Website or related to it.

The Company will make every effort to ensure the accuracy and punctuality of the information contained on the Website, but it cannot in any way guarantee that such information is complete, accurate and always up to date, and that the Website does not contain imperfections or that any imperfections will be correct.

If the current legislation does not allow the limitations of liability or the exclusion of the implicit guarantees described above, said exclusions and limitations may not be applicable in whole or in part to the user.

In any case, the Company reserves the right, at any time, to modify or temporarily or permanently deactivate the Website (or any part thereof) with or without notice. The user acknowledges that the Company will not be liable to him or to third parties for any modification, suspension or interruption of the Website.

4. Cookies

To ensure the correct functioning of the Website and to improve the service offered, cookies are used in the Website. Cookies are small text files that the websites visited by the data subject send to their terminal (usually to the browser), where they are stored before being re-transmitted to the same websites at the next visit by the same data subject.

No cookies are used for profiling the data subject, nor are other tracking methods used.

For more information, please refer to the [privacy policy](#).

5. Privacy

The Company recognizes the importance for its users to maintain the confidentiality, integrity and security of their non-public personal data (collectively, "Personal Data").

The Personal Data you provide from or through the Website www.palazzodellepietre.com (hereinafter the "Website") will be processed in compliance with the applicable legislation on the protection of personal data (Regulation EU 2016/679, hereinafter "GDPR").

For more information, please refer to the [privacy policy](#).

6. Redirection to other websites

The Website may contain links to other websites owned by third parties. These Websites may contain and be governed by their own terms and conditions of use or have no terms and / or conditions. These links may be to Websites of other companies, advertisers, content providers or other companies that can use the logos and / or graphics on the Website based on a co-branding agreement. These websites can send you their own cookies, collect information and use them in a manner inconsistent with these General Terms and Conditions. The Company cannot be held responsible for them and, therefore, declines from now on all responsibility for the contents, advertising, products, services and for any other material distributed and / or available on such sites and external sources. Furthermore, the Company cannot be held responsible for any damage or loss, real or presumed, deriving from the use or trust placed in the content or in the products and services present on these sites or external sources.

7. Security

Data transmission via the internet is not guaranteed to be completely secure. It is possible that third parties, beyond the Company's control, may be able to access or intercept transmissions or private communications transmitted on the Website without the permission or knowledge of the Company. The Company undertakes, as far as possible, to guarantee an adequate level of security in accordance with the applicable provisions of law and cannot be held responsible in any way for any breach of security, which is not directly attributable to negligent behavior of the Company itself.

8. Acceptance of terms and conditions of use

By accessing the Website, the user declares and guarantees to:

- a. accept these Terms and Conditions of Use;
- b. use the Website always in accordance with the same Terms and Conditions of Use.

The user also declares to indemnify and hold harmless the Company from all possible damages, costs, liabilities, legal actions, judgments, penalties, expenses, obligations, losses, claims, actions, costs and expenses (including indicative fees and legal fees), relating to, or arising from, any violation of the General Terms and Conditions or any use of the Site by the User.

9. Applicable law and jurisdiction

The User is aware that by accessing the Website he accepts the Italian law. These General Terms and Conditions are governed by and construed in accordance with Italian laws and any action arising out of or relating to the Terms and Conditions of Use will be subject to the exclusive jurisdiction of the Court of Milan, Italy.

It is understood that, as regards the correct interpretation of the Terms and Conditions of Use, in the event of any discrepancy between the original text in Italian and its translation into any other language, the original Italian text will be considered as the valid and binding version.